			ITAH COUNSELING (					
Please note: T	he information prov	vided is based	d on the person being		e a parent or	guardian, use	your child's in	formation.
Last Name:		Г		First Name:				
Middle Name/Initial:		Date of Birth	:		SSN:			
Email:			Home Phone:			Mobile Phon	e:	
Physical Address:								
City/State/Zip:				Are you a Veteran:				
Gender:	Female	Male	Non-Binary	Gender Identity: Female Male Non-Bina				
Marital Status:	Divorced	Ne	ver Married	Now Married Separated Widowed				
Emergency Contact:				Emergency con	tact phone:			
Emergency Contact Ad	dress:							
Are you currently seein	g a Primary Care Ph	ysician, if so w	ho?					
Would you like us to co	mmunicate with your	Primary Care	Physician? Yes	No ***If so, ple	ease request a	Release of Info	rmation form at th	ne Front Desk***
	(	CONSENT TO	RECEIVE TEXT OR E	MAIL APPOINTI	MENT REMIN	IDERS		
I give Central Utah	Counseling Cen	ter (CUCC)			nt reminde	ers to the fo	llowing email	address/or cel
			phone r	number.				
Email Address:								
Mobile Number for T	ext Messages:							
Do you prefer to rec	eive appointment	reminders l	by (check all that a	ipply): Em	nail 🔲 T	ext B	oth Nor	пе
Pa	tient Name (pleas	se print)						
Signature	of Patient or Gua	rdian (if req	uired)		_		Date	
			INSURANCE I	NFORMATION				
Primary Coverage Insu	rance			Secondary Cov	erage Insurar	nce		
Incompany Address								
Insurance Address				Insurance Addre	ess			
City/State/Zip				City/State/Zip				· · · · · · · · · · · · · · · · · · ·
Policyholder Relationsh	nip to Client			Policyholder Re	lationship to	Client		
Insurance Number				Insurance Numl	ber			
Policy Holder Name/D0	OB.			Policy Holder N	ame/DOR			
- 1 oney Florider Name/DC				, oney riolael N	ашого Оо			
Policy Holder Address				Policy Holder A	ddress			
Policy Holder City/State	e/Zip			Policy Holder C	ity/State/Zip			<del></del>

	CENTRAL UTAH COUNSELING CENTER					
***Ple	Co-Pay Discount Form  ***Please be aware: ALL copays are due at the time of service***					
Ι,	, do	o hereby swear that my present tota	I family income is as follows			
FINANCIAL IN	FORMATION <u>(if the client is a</u>	a minor use the guardians informati	on)			
Employment Type	Primary S	ource of Income	Source(s) of income,			
(please check one)	Disability/Worker's Comp	pensation	please check all that			
Contract	Legal Employment - Wag	ges & Salary	apply			
Regular	None		Self			
Seasonal	Other		Parent			
Temporary	Pension Welfare/Public Assistanc	e	Spouse			
Please list your total household Gross Monthly Income (before taxes):\$		Please list the number of family members dependent on your household income: Adults	Children:			
My Wage:\$		My Spouse's Wage:\$	Other Income:\$			
Please list your employers' name:  Please list your employers' address			?ss:			
I guarantee the above financial information is correct. I understand I must notify the Center immediately if there is a change in my financial and/or payer status. I authorize Central Utah Counseling Center to exchange pertinent information with any payees from whom I am eligible to collect. I assign insurance benefits directly to the Center. Additionally, I, the undersigned, agree to pay the copay amount as listed below per service at the time of each service.	Name of Responsible Party if different than Client:  Birthdate:  Address:  Phone:  Signature of Applicant, Parent, or Other Responsible Party  Date					
	****OFFICE US	E ONLY****				
Co-Pay amount (if applicable) taken from	n Mental Health Portion of In	surance card of Co-Pay Schedule	\$			
Co-Pay amount reduced to this amount	\$					
Co-Pay Discount Request (Therapist) Please describe the reason(s) the standard Co-Pay may create a financial hardship:  High medication cost/Co-Pays Medical costs Disabled family member that requires special services Significant debt directly related to severe mental illness Other (please specify)						

Years of Education completed:	Are you currently enrolled in any type of education: Yes No
What is your current living arrangement?	
Private residence - dependent Private residence - independent 24 -	- hour residential care Adult or child foster home
Institutional setting Jail or correctional facility On the street/homeles	ss shelter
What is your employment status?	
Disabled, not in labor force Employed full-time (35 hours or more)	Employed part-time (35 or fewer hours) Homemaker Retired
Student Supported/Transitional Employment Unemployed, NOT see	eking work Unemployed, seeking work
Please select the option(s) that reflects your nicotine/tobacco use:	
Never Smoked/Vaped Former Smoker/E-Cig User Current Everyd	lay Smoker/E-Cig User Current Some Day Smoker/E-Cig User
Smokeless Nicotine User (i.e. chewing tobacco, snus, snuff, nicotine pouc	hes, etc) Other (Please
Age of first use:	
What is your race?	
White Alaskan Native American Indian Asian Black/African	American Hawaiian/Pacific Islander
Other single race Two or more races	
What is your Ethnicity?	
Not of Hispanic Origin Cuban Mexican Other Puerto Rican	
Have you been arrested in the past 30 days? Yes No	
Please list prior mental health and/or substance use treatment and location	on(s) and date(s) and type(s):
Outpatient:	
Inpatient:	
Is this your first time being seen at Central Utah Counseling Center? Yes	No
Previous mental health services anywhere: Yes No	
Have you had any inpatient mental health services at the Utah State Hospital:	Yes No
What language(s) do you speak?	
Who referred you to CUCC:	
Alcohol/Drug Abuse Care Provider Clergy	
DCFS *Caseworker Name:	
Division of Workforce Services DSPD Employer/EAP Family	or Friend Justice Referral Mental Health Provider
Other Community Referral Other Healthcare Provider School	Self
Are you currently involved with:	
Are you currently involved with:	
Probation or parole DCFS Adult Drug Court Program Other	

	CLIENT'S HEALT	H QUESTIONNAIRE			
Please check any positive test(s) you ha	ave had for these illnesses: Tuberco	ulosis (TB) Sexually Transmitted Dise	ease Hepatitis AIDS/HIV		
Has anyone told you that you have or a lf yes, which diseases?	re at risk for the diseases listed above a	and recommended testing or treatment?	Yes No		
History of suicide attempt(s)? Yes If yes, when/how?	No				
Do you have any drug allergies/negative	e drug reactions? Yes No	How would you rate your current health?	Excellent Good Fair Poor		
Do you have any needs that would requ	uire accommodation, please explain:				
	Please check any probler	ns/symptoms you have had:			
Asthma/Lung problems Blood Disorder Cancer Chronic Pain Dental Problems Diabetes	Heart Problems Hearing Problems High Blood Pressure High Cholesterol Infections Kidney Problems	Liver Problems  Muscle/Joint Problems  No Reported Biomedical  Conditions/Complications  Other	Seizure/Neurological Sleep Problems Stomach/Intestinal Problems Thyroid Problems Vision Problems		
	Family member	s with a history of:			
Alcohol Use:					
Drug Use:					
Mental health inpatient:					
Jail/prison:					
Completed suicide:			<del></del>		
Do you have a history of: Sexual a	assault/abuse Physical abuse	Emotional abuse Legal problems			
Do you believe you may be pregnant:	Yes No Not Applicable				
Are you a single mother with dependen	t children: Yes No				
How many dependent children do you h	nave (ages 0-17)				
	CLIENT'S CURR	ENT MEDICATIONS			
Prescription	Date began	Doses/Schedule	Prescriber		
	,				
HERBAL OR OVER-THE-COUNTER MEDICATIONS					
Medication Dose Schedule Response					
	l	I.			

	CONSENT TO	PHOTOGRAPH
I give Ce	entral Utah Counseling Center permission to take my photo	and use it in my electronic record for identification purposes.
	Detions Name (places print)	
	Patient Name (please print)	
	Signature of Patient or Guardian (if required)	Date
If the cli	ent refused please document here by signing your name ar	nd date:
	Signature	Date
	CENTRAL UTAH CO	DUNSELING CENTER
	Acknowledgment of Receipt	of Notice of Privacy Practices
		to modify the privacy practices outlined in the notice.
	I have received a copy of the Notice of Privacy	/ Practices for Central Utah Counseling Center.
	Patient Name (please print)	Date
	Signature of Patient or Guardian (if required)	Relationship of Patient Representative to Patient
	CENTRAL UTAH CO	DUNSELING CENTER
	Consent to	Treat Form
also inclu treatmen		ent. I understand I have the right to receive details of my condition. This we reatment. I understand I can also learn of any reasonable alternatives to er provider.
_		owing my initial evaluation. In this process, I agree to be involved in the
•	nent of my plan of care. and that I have the right to ask questions and receive a reasonable	response to my questions at any time during the course of my care. This
		y evaluation findings, challenges and expected benefits of treatment, and
any reaso	onable alternatives to treatment.	
l underst	and that I can discuss ending treatment at any time I wish with my	provider.
	Patient Name (please print)	

Date

Signature of Patient or Guardian (if required)

#### CENTRAL UTAH COUNSELING CENTER

#### **Client's Rights Statement**

#### I.The following is a listing of your rights as a client:

#### YOUR RIGHT TO QUALITY OF CARE

- 1. The right to individual mental health and/or substance abuse treatment by qualified professionals.
- 2. The right to have a say in making your goals for treatment.
- 3. The right to ask and know about different methods of treatment.
- 4. The right to services without being treated unfairly on the basis of race, color, nationality, age, sex, including gender identity or expression, sexual orientation, religion, handicap, or political affiliation.
- 5. The right to understand and review the information in your treatment record, unless this may cause harm.

#### YOUR RIGHT TO CONFIDENTIALITY

The Staff will not talk to anyone, other than staff members involved in your treatment, about you being a client. Information cannot be given without your written permission unless:

- 1. Child abuse is suspected.
- 2. There is a medical emergency and the information would help with your care.
- 3. A court orders the information.
- 4. There is a threat to your life or safety or you are a danger to the life or safety of others.
- 5. Agencies that conduct reviews may see your client information. They must respect the confidentiality of individual clients.
- 6. There is a crime or a threat of a crime in the premises or involving program personnel.
- 7. Information is needed for insurance reasons. We only need to share that you have received treatment and that treatment is reimbursed.

#### YOUR RIGHT TO FILE A GRIEVANCE

- 1. Each office has a suggestion box for your complaints, ideas or to recognize someone who served you well.
- 2. You have the right to file a grievance. Please discuss your concern with any staff member and ask for a Client Grievance Handout
- 3. If you are aware of or have reason to believe that a staff member has acted in a manner that is unprofessional or illegal, please ask for the person's supervisor and report the information right away.

#### II. The following rights and protections are for clients receiving Medicaid Prepaid Mental Health Services

- 1. The right to receive information about your treatment provider.
- 2. The right to be treated with respect and dignity.
- 3. The right to get information on available and different treatment options in a way that you can understand them.
- 4. The right to be involved in decisions about your mental health care, including the right to say no to treatment.
- 5. The right to be free from any form of restraint or seclusion used as a means of bullying, punishment, convenience of the staff, or someone getting back at you.
- 6. When allowed by Federal Law, the right to request and receive a copy of your medical records, and to request that they be changed or fixed. You may be charged for the copies.
- 7. The right to be given health care services that meet access and quality standards.
- 8. Your treatment providers will not be stopped by Central Utah Counseling Center from giving you advice or supporting on your behalf the following information.
  - a. Your health status, medical care, or treatment options, including any alternative treatment that may be self-administered.
  - b. Any information you need in order to choose among possible treatment options.
  - c. The risks, benefits, and consequences of treatment or non-treatment.
  - d. Your right to participate in decisions regarding your health care, including the right to refuse treatment, and to have a say in future treatment decisions.

#### **III.Responsibilities**

- 1. To respect the privacy of other clients.
- 2. To arrive on time for your appointments.
- 3. To provide the information we need so we can bill appropriately.
- 4. To forward all insurance or other third-party payments to us. To pay Co-Payments on time.
- 5. To inform us of changes in your financial situation, with your address or telephone number.
- 6. To discuss openly with your therapist any problems about your care.
- 7. To be involved in your treatment planning process.

I have read and understand the above rights and responsibilities. I authorize Central Utah Counseling Center to provide treatment.

Signature of Patient or Guardian (if required)	Relationship	Date

CLIENT'S SUBSTANCE USE HISTORY						
Have you <u>ever</u> consumed alcoholic beverages, used an illegal drug, taken a prescription medication for a non-medical reason, or misused any substance (i.e., inhalants, over the counter medication, etc)? Yes No <u>If yes.</u> please complete the questions below						
Have you ever used IV street drugs? Yes No	How many times in the past 30 days have you attended a social support meeting (i.e., AA or 12-step)?	How many times have you received counseling for substance use in the past?  0 1 2 3 4 5+	Are you receiving Medication Assisted Treatment? Yes (specify) No Naltrexone/Vivitrol Suboxone Methadone Other			
Have you ever felt you ought to cut down on your drinking or drug use? Yes No (CAGE-AID Screen)	Have people annoyed you by criticizing your drinking or drug use? Yes No	Have you felt bad or guilty about your drinking or drug use? Yes No	Have you ever had a drink or used drugs first thing in the morning to steady your nerves or to get rid of a hangover (eye-opener)? Yes No			

(CAGE-AID Screen	) 103_			10310			(eye-opener)? Yes No
What substance(s) have you <u>ever</u> misused?	Age of first use			w often have you u d (please circle bel			How did you use the substance(s) you listed( please circle below)? Oral (swallowing); Smoking; Inhalation (fumes); IV injection; Nasal (snorted);Other
Alcohol		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Cocaine/Crack		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Marijuana/Hashish		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Synthetic Marijuana (K2/Spice)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Heroin		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Non-Prescription Methadone		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Morphine (Ms Contin)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Hydrocodone (Vicodin, Lortab)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Oxycodone (Oxycontin, Percocet)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Synthetic Opioids (Fentanyl)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Methamphetamine		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Other Amphetamines/Stimulants		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Methylphenidate (Ritalin)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Over the Counter		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Alprazolam (Xanax)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Diazepam (Valium)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Lorazepam (Ativan)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Clonazepam (Klonopin,Rivotril)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Other Benzodiazepines		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Barbiturates		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Other Sedatives/Hypnotic		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
GHB/GBL		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Rohypnol		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
MDMA (Ecstasy)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Ketamine (Special K)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
PCP		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
LSD		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Inhalants		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Other		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other

#### **ACE SCORE**

The CDC's Adverse Childhood Experiences Study (SCE Study) uncovered a stunning link between childhood trauma and the chronic diseases people develop as adults, as well as social and emotional problems. This includes heart disease, lung cancer, diabetes, and many autoimmune diseases, as well as depression, violence, being a victim of violence, and suicide.

	SCORE 1 FOR YES ANI	D 0 FOR NO
1	Before your 18th birthday, did a parent or other adult in the household often or very often swear at you, insult you, put you down, or humiliate you? Or act in a way that made you afraid that you might be physically hurt?	
2	Before your 18th birthday, did a parent or other adult in the household often or very often push, grab, slap, or throw something at you? Or ever hit you so hard that you had marks or were injured?	
3	Before your 18th birthday, did an adult or person at least five years older than you ever touch or fondle you, or have you touched their body in a sexual way? Or attempt or actually have oral, anal, or vaginal intercourse with you?	
4	Before your 18th birthday, did you often or very often feel that no one in your family loved you or thought you were important or special? Or your family did not look out for each other, feel close to each other, or support each other?	
5	Before your 18th birthday, did you often or very often feel that you did not have enough to eat, had to wear dirty clothes, and had no one to protect you? Or your parents were too drunk or high to take care of you or take you to the doctor if you needed it?	
6	Before your 18th birthday, was a biological parent ever lost to you through divorce, abandonment, or other reasons?	
7	Before your 18th birthday, was your mother or stepmother: often or very often pushed, grabbed, slapped, or had something thrown at her? Or sometimes, often, or very often kicked, bitten, hit with a fist, or hit with something hard? Or, ever repeatedly hit over at least a few minutes or threatened with a gun or knife?	
8	Before your 18th birthday, did you live with anyone who was a problem drinker or alcoholic or who used street drugs?	
9	Before your 18th birthday, was a household member depressed or mentally ill? Or, did a household member attempt suicide?	
10	Before your 18th birthday, did a household member go to prison?	
	TOTAL SCORE	

As your ACE score increases so does the risk of disease and social and emotional problems. With an ACE score of 4 or more, things start getting serious. The likelihood of chronic pulmonary lung disease increases 390%; hepatitis 240%; depression 460%; attempted suicide 1220%/ Talk to your provider about this score. You cannot change the past, but you can change and prevent further problems in the future.

## **Social Determinants Screening Tool**

	In the past 2 months, did you o because you didn't have mone	or others you live with eat smaller meals or sk by for <b>food</b> ?	tip meals	No No
2	Are you <b>homeless</b> or worried	Yes	No No	
3.	Do you have trouble paying for	your <b>gas or electricity</b> bills?	Yes	No No
4.	Do you have trouble finding or	paying for a ride (transportation)?	Yes	No No
5.	Do you need daycare, or bette	r <b>daycare</b> for your kids?	Yes	No
6	Are you without regular <b>incom</b>	<b>e</b> ?	Yes	No No
7.	Do you need help finding a <b>be</b>	tter job?	Yes	No No
8.	8. Do you need help getting more <b>education</b> ?			
9	9. Are you concerned about someone in your home using <b>drugs or alcohol</b> ?			
10.	Do you feel unsafe in your dail	y life?	Yes	No
_ Feel ι	unsafe at home	Physically or emotionally hurt	Prefer not to a	nswer
] Injurie	es	Physically or emotionally threatened	Made to feel a	fraid
Negle	oct	Other:		
11.	Do you need help with <b>legal is</b>	sues?	Ye	s ] No
	2014 University of New Mexico as developed by Janet Page-Reev	ves, Ph.D., Molly Bleecker, MA, Will Kaufman, MD		The WellRx Toolki

If you answered "yes" to any questions above, please see the included UTAH 211 "Connect to The Help You Need" form to find support in your

Office for Community Health at the University of New Mexico in Albuquerque.

area.

Please also talk to your CUCC therapist or Case Manager about any "yes" answers for which you would like support.

## **Utah Dept of Health TB Screening Tool**

### **Bureau of Epidemiology**

(Adapted from the ACHA TB Screening Tool)

### Part I: Tuberculosis (TB) Screening Questionnaire

Patient name	DOB	Today's Date				
Have you ever had close con	ntact with persons known or s	suspected to have active TE	3 disease?	☐ Yes	☐ No	
Were you born in one of the disease? (If yes, please CIR	idence of active TB	☐ Yes	□ No			
	Congo Côte d'Ivoire Democratic People's Republic of Korea Democratic Republic of the Congo Djibouti Dominican Republic Ecuador El Salvador Equatorial Guinea Eritrea Estonia Ethiopia Fiji French Polynesia Gabon Gambia Georgia Ghana Greenland Guam Guatemala Guinea Guinea Guinea Guinea Guinea Guinea Guinea Gounea-Bissau Guyana Haiti Honduras India Indonesia		Namibia Nauru Nepal Nicaragua Niger Nigeria Northern Mariana Islands Pakistan Palau Panama Papua New Guinea Paraguay Peru Philippines Poland Portugal Qatar Republic of Korea Republic of Moldova Romania Russian Federation Rwanda Saint Vincent and the Grenadines Sao Tome and Principe Senegal Serbia Seychelles Sierra Leone	Singapore Solomon Islat Somalia South South Sudan Sri Lanka Sudan Suriname Swaziland Tajikistan Thailand Timor-Leste Togo Trinidad and Tunisia Turkmenistan Tuvalu Uganda Ukraine United Repub Tanzania Uruguay Uzbekistan Vanuatu Venezuela (B Republic of Viet Nam Yemen Zambia Zimbabwe	Tobago  blic of  olivarian	
Have you had frequent or prolonged visits* to one or more of the countries or territories listed above with a high prevalence of TB disease (or regular contact with people who are from one of these countries)? (If yes, CHECK the countries or territories, above)						
Have you been a resident ar homeless shelter)?	Have you been a resident and/or employee of high-risk congregate settings (e.g., correctional facility or homeless shelter)?					
Have you been a volunteer or health care worker who served clients who are at increased risk for active TB disease?						
Have you ever been a member of any of the following groups that may have an increased incidence of latent <i>M. tuberculosis</i> infection or active TB disease: medically underserved, low-income, or abusing drugs or alcohol?						
Do you regularly use immunosuppressive medication, or have any of the following conditions: HIV, Pes Program transplant recipient, diabetes, silicosis, cancer, end-stage renal disease, intestinal bypass or gastrectomy, chronic malabsorption syndrome, 10% or more below ideal body weight?						

If the answer is YES to any of the above questions, screening with a PPD or IGRA is indicated.

\*I understand that a TB (Tuberculosis) test is recommended if any answers above are marked YES and that testing is available through the Central Utah Health Department. "Please talk to a case manager or your therapist for testing referral assistance."

#### **CENTRAL UTAH COUNSELING CENTER**

#### **Consent to Treat, Telehealth Services Form**

I understand that telehealth is a way to visit Central Utah Counseling Center (CUCC) behavioral health providers by phone, computer, or tablet which often includes the use of video. I understand that there may be times when technical problems interrupt or stop a telehealth visit.

I understand that I (my child) must physically be in the state of Utah to receive telehealth services through CUCC.

CUCC's "Notice of Privacy Practices" applies to telehealth services in the same way that it applies to in-person services. This includes the use of health information such as disclosures and individual rights. I acknowledge that I have received a copy of CUCC's "Notice of Privacy Practices."

I understand that telehealth visits will not be recorded. I understand that I (my child) should be in a private place because there is a risk that someone near me (my child) could potentially overhear my conversation with my provider. I understand that CUCC uses telehealth technology (Google Workspace, workspace.google.com) that is designed to protect client privacy (HIPAA compliant). I understand that despite efforts to keep telehealth communications private, there are potential risks to my (my child's) protected health information. It is possible that unauthorized persons could gain access to my (my child's) telehealth communications and that technical failures could lead to the loss or compromise of my (my child's) protected health information. I will hold CUCC harmless for such technical failures and lost or compromised protected health information.

I authorize CUCC to provide me (my child) treatment via telehealth with an understanding of the possible limitations to the security of my information.

I understand that CUCC telehealth services have limitations relating to emergency health situations. I understand that calling 988 (Suicide and Crisis Lifeline), 911, or going to the nearest hospital emergency room can help me (my child) access support relating to a mental health emergency.

I understand that I (my child) need to provide my location to the CUCC provider at each telehealth session so the provider can get me (my child) help in case of an emergency. I acknowledge that I have provided CUCC with a current emergency contact person with an updated phone number so this person can be contacted in case my provider believes my (my child's) safety is at risk.

I understand that I (my child) will still have access to in-person treatment if I choose not to consent to participate in telehealth services. I recognize that I have the right to withdraw consent to telehealth services at any time.

I authorize Central Utah Counseling Center to provide Telehealth Services.

Patient Name (please print)	
Signature	Date
Signature of Parent or Guardian (if required)	Date

#### CENTRAL UTAH COUNSELING CENTER

#### **Notice of Privacy Practices**

Central Utah Counseling Center is committed to protecting your medical information.

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU MAY ACCESS THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Effective April 14, 2003. Central Utah Counseling Center is required by law to maintain the privacy of your medical information, provide this notice to you, and abide by the terms of this notice.

#### HOW WE USE YOUR HEALTH INFORMATION

When you receive care from Central Utah Counseling Center, we may use your health information for treating you, billing for services, and conducting our normal business known as health care operations. Examples of how we use your information include

Treatment: We keep records of the care and services provided to you. Health care providers use these records to deliver quality care to meet your needs. For example, your therapist may share your health information with another practitioner who will assist in your treatment. Some health records, including confidential communications with other mental health professionals or substance abuse treatment records, may have additional restrictions for use and disclosure under state and federal laws.

Payment: We keep billing records that include payment information and documentation of the services provided to you. Your information may be used to obtain payment from you, your insurance company, or other third-party payers. We may also contact your insurance company to verify coverage for your care or to notify them of upcoming services that may need prior notice or approval. For example, we may disclose information about the services provided to you to claim and obtain payment from your insurance company. If you pay the full cash price for services, you may request a restriction of information to your insurance company.

Health Care Operations: We use health information to improve the quality of care, train staff, and students, provide customer service, manage costs, conduct required business duties, and make plans to better serve our communities. For example, we may use your health information to evaluate the quality of treatment and services provided by our therapists, psychiatrists, psychologists, case managers, and other health care workers.

#### OTHER SERVICES THAT WE PROVIDE

We may also use your health information to recommend treatment alternatives, tell you about health services and products that may benefit you, share information with family and friends involved in your care (authorized by you through a written release), share information with third parties who assist us with treatment, payment, and health care operation, and remind you of an appointment (optional, notify the therapist or secretary if you do not wish to be reminded). Also, CUCC utilizes electronic prescribing. One of the features of electronic prescribing systems is that it allows us to view medications that have been electronically prescribed to you by other physicians. This improves patient safety by helping us avoid prescribing medications that might interfere with what you are already taking. By signing the acknowledgement form that you received this form, you authorize us to view your medication history.

#### YOUR INDIVIDUAL RIGHTS

You have the right to

- Request restrictions on how we use and share your health information. We will consider all requests for restrictions carefully but are not required to agree to any restriction.
- Request that we use a specific telephone number or address to communicate with you.
- Inspect and copy your health information, including billing records. There is a charge of \$.25 per page copied. Under limited circumstances, we may deny you access to a portion of your health information and you may request a review of that denial.\*
- Request corrections or additions to your health information.\*
- Request an accounting of certain disclosures of your health information made by us. The accounting does not include disclosures made for treatment, payment, and health care operations and some disclosures required by law. Your request must state the period of time desired for the accounting, which must be within the six years prior to your request and excludes dates prior to April 14, 2003. The first accounting is free, but a fee will apply if more than one request is made in a 12-month period.\*

Requests marked with a star (\*) must be made in writing. Contact the Central Utah Counseling Center Privacy Officer for the appropriate form for your request.

#### SHARING YOUR HEALTH INFORMATION

There are limited situations when we are permitted or required to disclose health information without your signed authorization. These situations include activities necessary to administer the Medicaid program and the following:

- Emergency situation requiring immediate care. For public health purposes such as reporting communicable diseases (if such diseases have not been reported by the health department), or other diseases and injuries permitted by law.
- To protect victims of abuse, neglect, or domestic violence.
- For lawsuits and similar proceedings.
- When otherwise required by law.
- When requested by law enforcement as required by law or court order.
- For research approved by our review process under strict federal guidelines.
- To reduce or prevent a serious threat to public health and safety.
- For specialized government functions such as intelligence and national security.

All other uses and disclosures, not described in this notice, require your signed authorization. You may revoke your authorization at any time with the written statement. The following are examples.

- Most uses and disclosures of psychotherapy notes.
- Uses and disclosures of protected health information for marketing purposes, including subsidized treatment.
- Disclosures that constitute a sale of protected health information.

#### **OUR PRIVACY RESPONSIBILITIES**

Central Utah Counseling Center is required by law to:

- Maintain the privacy of your health information and notify you of any breach of your information.
- Provide this notice that describes the ways we may use and share your health information.
- Follow the terms of the notice currently in effect.

We reserve the right to make changes to this notice at any time and make the new privacy practices effective for all information we maintain. Current notices will be posted in all our offices. You may also request a copy of any notice from the secretary of the Central Utah Counseling Center Privacy officer listed below:

#### **CONTACT US**

If you would like further information about your privacy rights, are concerned that your privacy rights have been violated. Or disagree with a decision that we made about access to your health information, contact the Central Utah Counseling Center Privacy Officer- Jared Kummer at 34 East 100 North, Gunnison, UT 84627, 800-523-7412 or email: jaredk@cucc.us

We will investigate all complaints and will not retaliate against you for filing a complaint.

You may also file a written complaint with the Office of Civil Rights, 200 Independence Avenue, S.W. Room 509F HHH Bldg., Washington, D.C. 20201.

#### **CENTRAL UTAH COUNSELING CENTER**

#### **Utah Department of Health & Human Services Client Rights**

#### Clients have the right to:

- Be treated with dignity.
- Be free from potential harm or acts of violence.
- Be free from discrimination.
- Be free from abuse, neglect, mistreatment, exploitation and fraud.
- Communicate and visit with family, attorney, clergy, physician, counselor, or case manager, unless therapeutically contraindicated or court-restricted.
- Privacy of current and closed records.
- Be informed of agency policies and procedures that affect client or guardian's ability to make informed decisions regarding client care, to include:
  - Program expectations, requirements, mandatory or voluntary aspects of the program consequences for non-compliance.
  - Reasons for involuntary termination from the program and criteria for re-admission program service fees and billing.
  - $\circ\quad$  Safety and characteristics of the physical environment where services will be provided.

Utah Department of Health & Human Services rights violation reporting:

- Call: 801-538-4242
- Email: licensingconcerns@utah.gov
- Mail: 195 N. 1950 W, Salt Lake City, UT 84116 (please include program name in the letter or email)



# Connect to the Help You Need

Utah 211 works with nearly **3,000** providers offering **10,000** services so you can get help during a crisis or difficult circumstance.

- Housing
- Food and meals
- Healthcare
- Utility assistance
- Income assistance
- Employment
- Education
- Transportation

# Contact Utah 211 today!

## It's free, confidential, and available 24/7 by phone



Dial 211 or 888.826.9790



211 utah.org



Utah 211 App



Text ZIP Code to 801.845.2211



211@uw.org